



ROTTNEST IS

Rottnest Island Authority

Network Quality and Reliability of Supply Report

In accordance with the

Electricity Industry (Network Quality and Reliability Supply) Code 2005

1 July 2020 – 30 June 2021

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INTRODUCTION

The purpose of the Network Quality and Reliability of Supply Report is to present the performance of the Rottnest Island Network in accordance with Schedule 1 of the Electricity Industry (Network Quality and Reliability of Supply) Code 2005 (Code), for the reporting period 1 July 2020 to 30 June 2021.

The Code, established by the Minister for Energy under the Electricity Industry Act 2004, sets out supply reliability and quality standards for electricity network operators in relation to voltage fluctuations, harmonics, unplanned or planned interruptions and complaints. Section 27 of the Code states that a transmitter and distributor of electricity must publish an annual report setting out the information described in Schedule 1 of the Code.

The Rottnest Island Authority continues to maintain and periodically review its Electrical License requirements to ensure the power generation and the network system and its customers' electrical installation and apparatus are safe for use by employees, customers and the public.

To accommodate the Samphire hotel development, a new 1MVA Transformer Kiosk was added to the network on Bedford St, on the 24th November 2020. There were no other significant electrical works on the Island during the reportable period.

Major Event Days

No major event days for the reporting period.

REPORTS – code Schedule 1 – Information to be published

Clause 4 and 10

Clause 4(a) Number of breaches of each provision of the Code:

Quality of Supply	20017/2018	2018/2019	2019/2020	2020/2021
Voltage Fluctuations	2	3	0	2
Harmonics	0	0	0	0

Clause 4(b) Remedial action taken for each provision

Voltage Fluctuations

Location	Action Taken
<ul style="list-style-type: none">Discovery Resort;Maley Street – New Shop DB.	Voltage fluctuations identified have been attributed to generator dispatch and sequencing at times of reduced demand. It is therefore anticipated that changes to generation dispatch and more frequent inspection, maintenance and calibration of plant will address this.

Harmonics

Location	Action Taken
N/A	Nil

Clause 5 – Significant Interruptions to small use customers

Clause 5(a)

Number of premises that experiences interruption greater than 12 hours continuous = **0**

Number of interruptions and duration, where duration is greater than 12 hours:

DATE	CUSTOMERS	DURATION (MINS)	COMMENT
N/A	Nil	Nil	Nil

Clause 5(b)

Number of premises that experienced more than 16 interruptions = **0**

Clause 6 and 10 – Total number of complaints received

DISCRETE AREA	2017/2018	2018/2019	2019/2020	2020/2021
Rottnest Island	0	0	0	0

Clause 7 and 10 – Number of complaints in each discrete are:

DISCRETE AREA	2017/2018	2018/2019	2019/2020	2020/2021
Rottnest Island	0	0	0	0

Clause 8 and 10 – Total amount spent addressing complaints

DISCRETE AREA	2017/2018	2018/2019	2019/2020	2020/2021
Rottnest Island	\$0.00	\$0.00	\$0.00	\$0.00

Clause 9 and 10 – Payments to customers for failure to meet certain Standards

The number and total payments made to customer for failure to give required notice of interruption:

	2017/2018	2018/2019	2019/2020	2020/2021
Number	0	0	0	0
Cost	0	0	0	0

The number and total payments made to customers for supply interruptions exceeding 12 hours:

	2017/2018	2018/2019	2019/2020	2020/2021
Number	0	0	0	0
Cost	0	0	0	0

Clause 11, 12 and 13(a) – Average Length of interruption of Supply to Customer Premises in Minutes (CADI)

Discrete Area	2017/2018	2018/2019	2019/2020	2020/2021	AVERAGE
Rottnest Island	18.66	79.54	95.75	53.88	61.96

EFFECT of MAJOR EVENT DAYS

No major event days for the reporting period.

Clause 11, 12 and 13(b) – Average number of interruptions of Supply to Customer Premises (SAIFI)

Discrete Area	2017/2018	2018/2019	2019/2020	2020/2021	AVERAGE
Rottnest Island	3.14	6.53	9.02	2.36	5.26

Clause 11, 12 and 13(c) – Average Percentage of Time that electricity has been supplied to Customer Premises

Discrete Area	2017/2018	2018/2019	2019/2020	2020/2021	AVERAGE
Rottnest Island	99.71	99.73	99.52	99.65	99.65

Clause 11, 12 and 12(d) – Average Total length of all interruptions of supply to customer premises in Minutes (SAIDI)

Discrete Area	2017/2018	2018/2019	2019/2020	2020/2021	AVERAGE
Rottnest Island	58.52	519.82	864.14	127.00	392.37

Clause 14 (a, b, c) and 15 – Percentile values for each customer premise and a graph

Information not provided due to the minimal number of customers and no perceived benefit of this information.